Nexthink + AWS for Technology Organizations

Enhancing the Employee Experience and IT Operations

Technology companies face a rapidly evolving landscape, with constant pressure to innovate, maintain operational efficiency, and safeguard digital environments. They must balance optimizing user experience, adapting to new technological advancements, and controlling costs with the growing complexity of managing cybersecurity threats. Legacy systems, inefficiencies, and increasing compliance requirements add to these challenges. Technology companies need robust, scalable, and proactive solutions that streamline IT operations, protect data, and enhance the digital employee experience to remain competitive.

Empowering Technology Innovation

Nexthink and AWS provide a powerful solution for technology companies by focusing on enhancing the digital employee experience and enabling proactive IT management.

By purchasing Nexthink through AWS Marketplace, organizations benefit from a streamlined procurement process and the ability to maximize their existing AWS spending commitments.

Nexthink improves the digital employee experience by offering real-time insights into endpoints, devices, and applications, allowing organizations to deliver a seamless and productive user experience. Through proactive IT management, Nexthink empowers companies to detect and resolve IT issues before they impact operations, reducing downtime and ensuring operational efficiency.

Key Benefits

Optimizing User Experience

Nexthink's real-time monitoring of IT performance allows companies to enhance the digital experience for employees by resolving performance issues, improving productivity, and increasing user satisfaction, ultimately reducing frustration and turnover.

Staying Ahead of Technological Change

Nexthink enables companies to adapt swiftly to new advancements by providing real-time monitoring and analytics of endpoints, devices, and applications. This ensures optimal performance and agility, allowing companies to stay competitive in a fast-evolving industry.

Enhancing Cybersecurity Measures

Nexthink's visibility into digital touchpoints helps technology companies proactively manage and mitigate cybersecurity threats. Organizations can protect sensitive data, maintain compliance, and avoid financial and reputational damage by addressing vulnerabilities early.

Improving Cost Efficiency

Nexthink helps technology companies optimize resource utilization through actionable insights and automation. This reduces operational costs and maximizes IT investments, allowing companies to focus resources on strategic growth while maintaining financial control.

Leading Technology Company Leverages Nexthink and AWS

By integrating Nexthink with ServiceNow, a high-growth tech company introduced self-help capabilities that empowered employees to resolve common IT issues independently. This shift allowed employees to address problems quickly without waiting for IT support, significantly enhancing the digital employee experience.

In just three months:



1,530

automated executions were completed



383

hours were saved for the Service Desk team



$20,000

in IT time was preserved

Unlock the Full Potential

In summary, the joint Nexthink and AWS solution empowers technology companies to enhance their digital employee experience, increase proactive IT management, maintain compliance, and reduce costs. By leveraging AWS Marketplace, organizations benefit from a streamlined procurement process and can maximize their existing AWS spend commitments. With Nexthink's self-help capabilities and proactive IT management, companies can resolve issues faster, improve user satisfaction, and ensure seamless, efficient operations that drive business growth and innovation.

Get Started Today

Take the next step towards transforming your technology operations with Nexthink and AWS.

- Request a demo to see Nexthink. https://nexthink.com/demo
- See how Nexthink and AWS can empower your innovation. https://nexthink.com/aws-nexthink
- Find Nexthink on the AWS Marketplace